Minutes from PPG meeting 10th May 2016

**In attendance:**

Rod Allison PPG Chair person

Kathy Elliott

Kate Harwood

Frances Lefford

Mick Farrant

John Lipetz

Ruth Appleton

Margaret Harvey

C.J

Andrew Taiwo (representing the Caversham)

Fay Saunders (representing the Caversham)

\*PPG members who have consented to their full name being shared are listed above. Anyone who wished to keep their full name undisclosed will be referred to by their initials only throughout these minutes.

**Welcome and introduction:**

Apologies from Dr Steve Amiel

PPG voiced unhappiness that there would be no GP representation present during this meeting. It had been agreed previously there would always be a GP partner in attendance. Andrew Taiwo apologised we were unable to provide another GP at short notice. PPG suggested we have a reserve GP on standby to avoid this in future.

**CQC report:**

The practice has now received the final version of the CQC Report relating to the inspection carried out in January 2016. Copies of the report where shared with the group for comment. The practice achieved “good” in every area of inspection and an overall rating of “good”.

Discussion centred on the “improvements” section of the report and what the PPG could take from this*. “Continue with efforts to increase the evolvement of minority- background patients in the patient participation group”* There were some good ideas on how to attract more people with a minority background into the PPG.

* Mick Farrant who attention to an upcoming 'Mosque Day' locally just before Ramadan.
* Mick Farrant suggested contact be made with **Cllr Georgia Gould local councilor with responsibility for health care education and local services and invite her to attend a meeting with us to discuss this.**
* **Approaching patients in reception regarding PPG activity with sign up form and what are we/ who are we blurb. – PPG members Kathy, Kate and Rod all offered their time to do this.**

Members would also be interested to know the demographic breakdown of the practice's patient list.

The PPG would be glad to be talked through the report at a later meeting.

**Privatisation issues:**

John Lipetz updated the PPG on this topic. Sharing the outcome of the 111 service contract going to the GPs and his concern about possible contracting out of MSK services.

**Next chairperson of north locality of PPGs and any other alliance issues.**

Frances Lefford updated the Group on this topic. The north alliance elections are scheduled for 5th August. Each PPG will have an opportunity to put forward a member for election for post of chairperson of north alliance. Each PPG will then have a single vote as a group. More info closer to the time.

Frances also shared feedback regarding a CCG patient engagement event she had attended on the topic of *“the care plan approach”*. Frances explained a lot of consultation with the group around what resource materials the group felt were of most use to patients. Feedback from the PPG was this seemed to be an approach that overall was liked. Kathy Elliott asked how the practice has responded to this approach. Fay Saunders gave an example of how the practice is using care plan approach in the practice currently for patients with chronic illnesses. The practice is awaiting the final approved support materials to be made available for use and will continue to develop this process. The practice feels this is a very good approach to care.

John Lipetz voiced caution over future potential for work such as this to be put to tender and offered to private providers diminishing the patient centred care approach by potentially removing work from GP practices.

**Report back on CPPEG**

Kathy Elliott fed back to the group on this item, thanking everyone for feedback on many recent service reviews such as the MSK service. Kathy is keen to increase awareness amongst people that there are lots of forums that patients can give feedback for services.

Kathy Elliott and other PPG members had attended a meeting on 9th May. The PPG summit had been a success and the intention is to organise 2 per year going forward. It was a good meeting but turn out might have been better if time had been different (5pm) not good for working people or those with family perhaps. Edith Cook from the N.A.P.P Spoke about what a good PPG looks like and provided a resource pack for PPGs to use as an aid. Kathy suggested the group might like to review the pack at a future meeting.

**Outreach**

This item was covered in discussions regarding the CQC report. Please see minutes under this heading

**Any other business:**

Ruth Appleton raised concerns around homelessness and situations where by patients were being discharges onto the streets. She is part of a working group looking it to this topic.

Ruth also shared news of upcoming event in June regarding London Creativity

Kate Harwood raised that via her work with Camden carers association she has found that information they hold suggests they have had no referrals from Caversham and this seemed odd. Fay Saunders will look into this and lease with Kate further regarding this.

John Lipetz asked if the practice had junior Doctors who had taken part in the recent strikes. Fay Saunders confirmed we have 5 junior doctors at the Caversham all participated. John praised them and vice support for their cause.

Meeting concluded with chair Rod Allison suggesting two options for next meeting to be held in July prior to summer holidays option 1. Cares or other group educational/ support event similar to last year in a coffee morning style 2. Invite appropriate councillor to a meeting to discuss health and social plans in local area and effect this might have. Date and event to be confirmed.

Note: since the meeting information has been received that the GP Federation has appointed as patient representatives Marcus McAlister and Eleanor Sturdy in a joint arrangement.